

HOW AN INTERNATIONAL ENTERPRISE KEEPS THEIR IT RAZOR SHARP

LM Windpower grew rapidly – but kept their IT department lean and extremely effective

According to the World Wind Report, wind energy capacity has doubled every three years this decade, and by 2012, the wind industry is expected to offer one million jobs.

LM Windpower (formerly LM Glasfiber) has been part of this trend. They've grown to become a large international organization with thousands of employees, more than 130,000 wind turbine blades produced to date and around 200 servers all around the globe.

If backup and storage feel like busy work, just let someone else do it

The company's IT department, however, has not grown in tact with the rest of the organization. Why? The company actively pursued a strategy where they could outsource certain IT tasks that weren't core to their business. In this way, they've kept their IT department lean and focused on more strategic tasks.

"Backup and storage is a perfect choice for selective outsourcing because it's a clearly defined area that that doesn't require business-specific competencies," says LM Windpower's global IT manager, Jørgen Paarup.

Maintenance and reporting handled in the cloud

The company now has a solution where physical data remains on their hardware, but maintenance and reporting is handled by a Debriefing Software partner.

The partner, B4 Restore, is an expert in storage and backup systems, which they administrate and provide support for via a secure connection to a cloud-based Wizards Storage Portal® solution on the Internet. With the cloud-based solution, automated backup no longer requires monitoring by LM Windpower, and the information is much more accessible and of a higher quality.

Better capacity and performance, less complexity

All this has meant that LM Windpower have been able to increase capacity and performance without growing a monstrosity of a solution.

"It's reduced the complexity of our everyday operations, while at the same time improving our overview of cost control and freeing up resources for business-critical IT tasks," Paarup says.



Wizards Storage Portal® status page

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Jørgen Paarup, Global IT manager at LM Windpower

Quick facts

The customer

LM Wind Power Blades (formerly LM Glasfiber) is the world’s leading supplier of blades for wind turbines, and the only supplier that operates on a global basis. They have achieved this position via a consistent focus on research, product development, quality and excellent customer service.

The partner

B4Restore is comprised of experienced consultants who are certified in enterprise backup and storage capabilities. Their focus is on development of tools that streamline administration of backup and storage systems and on a close working relationship with customers.

The solution includes

- > IBM Enterprise SAN
- > IBM Enterprise tape
- > Design and implementation of Enterprise SAN
- > Redesign of TSM
- > External SAN administration
- > External backup administration

Benefits include

- > Reduced complexity of everyday operations
- > Improved overview and control of costs
- > Frees up IT resources for business-critical tasks
- > Easier access to information
- > Higher quality data

Wizards Storage Portal®

Wizards Storage Portal® provides instant and detailed insights to the customer site both for historical and real-time server performance analysis. A cloud-based Storage Resource Management solution that is a non-intrusive application combined with an intuitive bidirectional internet portal, Wizards Storage Portal® permits both the customer and their IT partner to have secure access to the same reporting information.

Unlike other storage resource management solutions there is no need for incremental investment in hardware or software and can be implemented either immediately or gradually. Working with the leading Storage Resource Management technologies - IBM Tivoli Storage Manager (TSM), IBM San Volume Controller (SVC) and Brocade SAN switches, Wizards Storage Portal® produces instant graphic reports from easily customizable high-level status pages to back up performance data at single node level than even be monitored from an iPhone.

For more information on how Wizards Storage Portal® can reduce the complexity and cost of managing backup and storage at your company, visit debriefingsoftware.com