# Financial Impacts of a Ransomware Attack

#### **The Ransom**

You should NOT pay the ransom. There's a risk that the ransom will only be raised, recovered data have been damaged from the encryption, or you will simply never hear back....

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# Legal Expenses

You must always inform your clients immediately about a breach of personal data according to the EU's GDPR regulation. Also, in some industries a data breach can result in fines by default ...

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#### **Cost of Downtime**

As long as your systems are down, your whole operation is paralyzed and you're unable to service clients, sell or produce products, etc. The negative impact is counted in minutes rather than hours ...

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#### **Data Loss**

Even if you are able to restore from your backup, there is a risk that not all of your files were backed up completely or correctly, meaning you might have forever lost valuable data ...

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### **Labor Cost**

While your IT resources are focused on restoring your systems, most other employees are dependent on access to data, resulting in a backlog of work throughout your organization ...

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# **Collateral Damage**

Hackers trade stolen data and credentials and have become highly organized. After having resolved an incident there is still a risk that your company data could be exploited in future ...

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## **Brand Repution**

You can restore data, but a damaged reputation is hard to fix. And remember: the public includes not only your customers, but also your employees, investors and other stakeholders ...

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